OBSERVER WORKSHEET

Observer _____

CISM person _____

Affected _____

Observer Feedback Questions

1. **Good introduction and explanation of CISM?**
2. **Appropriate body language/posture conducive to communicating?**
3. **Were restatements/paraphrasing/summaries used?**
4. **Was there a natural flow to the conversation?**
5. **Were open- and closed-ended questions used?**
6. **Was silence used as a tool?**
7. **Good use of problem solving by CISM person and affected together?**
8. **Did the intervention conclude well?**

Use the number above to reference your notes and write down your feedback for the CISM person.